

Re: Sewer Flushing in Your Neighborhood

Dear Resident:

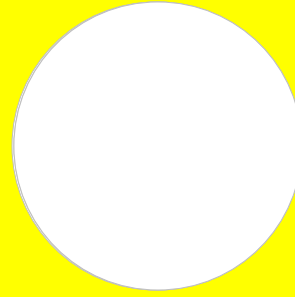
The City of Westbrook Wastewater Division will be flushing the sewer main on your street within 48 hours between the hours of 7 AM to 3 PM weekdays. The sewer lines are cleaned using high-performance sewer cleaning equipment. During the cleaning process, air occasionally vents into a home through the service line and ventilation system. When this happens, the vented air **may** force water out of one or more of the toilets, shower, tub, sink and floor drains in homes. **As a measure to keep this water contained and prevent any damage, we are asking residents to keep their toilets as they normally function, drape a towel over the ceramic rim and close the lid and seat onto the towel. It is also advisable to cover all basement floor drains, kitchen sinks and all shower drains with an old towel and weighted object over the towel. Close the drains in all the sinks and bathtubs. This in most cases is not necessary if you've not had issues in the past but is merely a precaution.**

Cleaning may evacuate the water from the traps in your floor drains, toilets, sinks, tubs and showers. After cleaning, we recommend that you run water in all your drains to refill the traps. Filling the traps prevents sewer odor from entering your home.

This cleaning is necessary to prevent blockages in sewer pipes that could lead to bigger problems. We apologize for any inconvenience.

For any questions, please feel free to call 854-0660.

Thank you,
Katherine Kelley
Wastewater Division Manager



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